

## Uninstalling and Reinstalling McAfee Antivirus

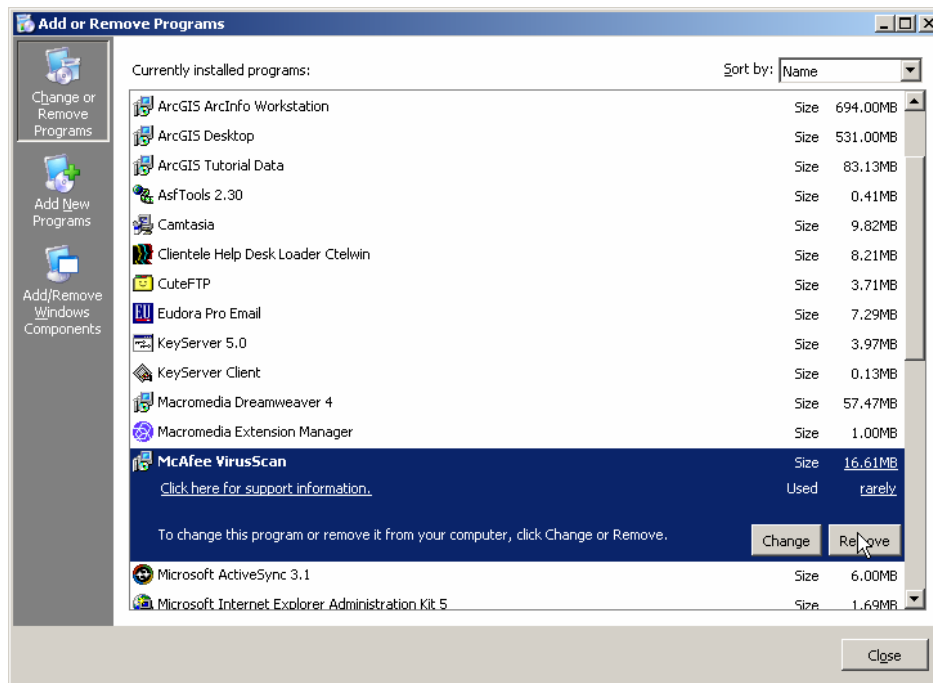
If your copy of McAfee VirusScan does not have the Email and/or Internet scanning options, or if you are experiencing frequent crashes with McAfee, you will need to uninstall and reinstall the program. Make sure you have closed ALL open programs before beginning this procedure!

To Uninstall:

1. Click Start-Settings-Control Panel. Double-click Add/Remove Programs



2. Locate McAfee VirusScan in the list of installed programs. Click once on the program, then click the Remove button.



3. Click the Yes button when prompted to remove McAfee VirusScan.

4. The Antivirus program will be removed from your computer. Once the removal is complete, RESTART your computer (You will not be prompted to do this!).

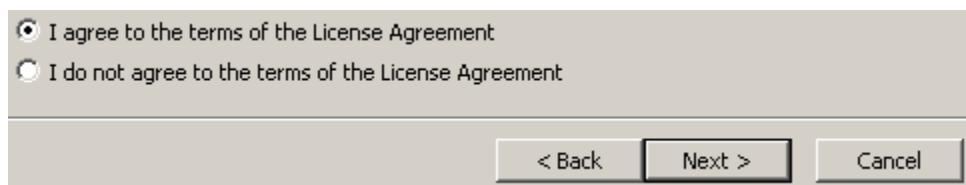
5. Once your computer has restarted and you have logged in, click Start-Run. Type:

```
\\storage\antivirus\win2000\vsc451L\setup.exe
```

and click OK.

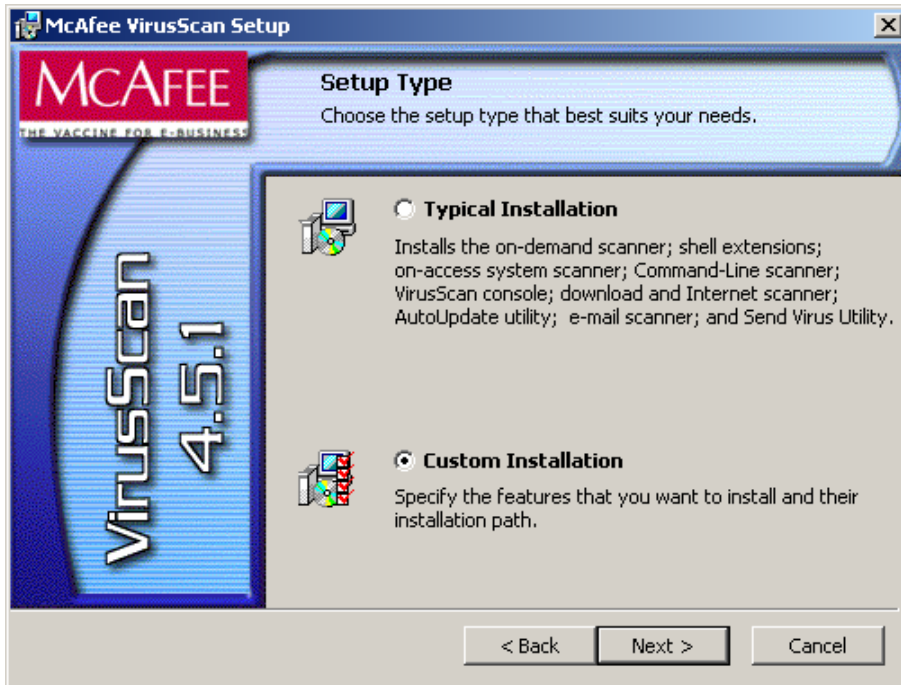
6. The Installer will begin. Click Next on the Product information screen.



7. Click 'I agree to the terms of the License Agreement', then click Next.



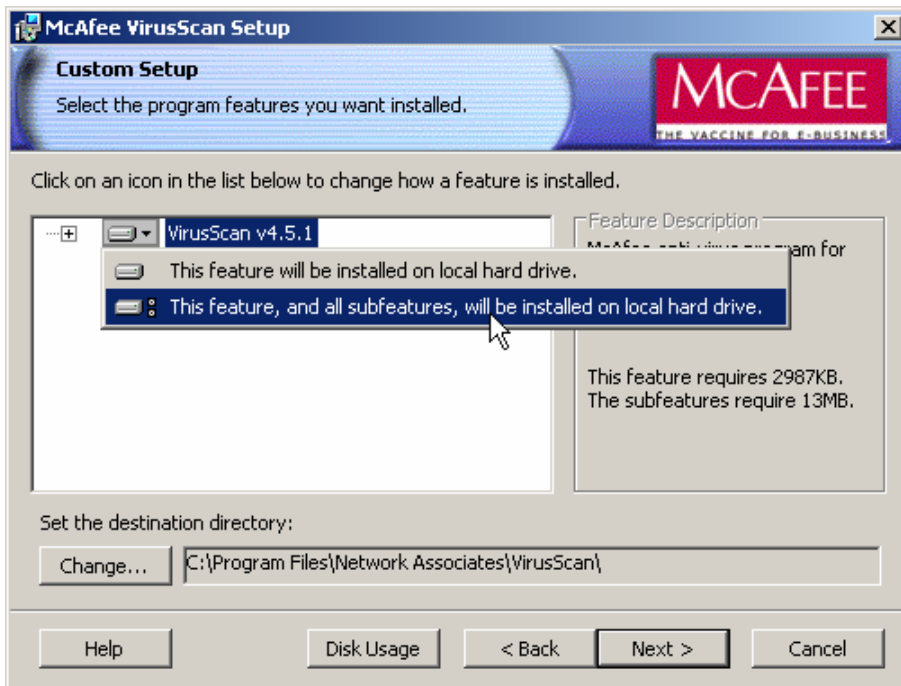
8. On the Select Security Type screen, leave Standard Security selected, then click Next.

9. On the Setup Type screen, select Custom Install, then click Next.



10. On the Custom Setup screen, click the  in front of VirusScan 4.5.1. Then, click the  icon.

11. You will have the option of choosing the type of setup you would like. Click 'This feature, and all subfeatures, will be installed on local hard drive', then click Next.

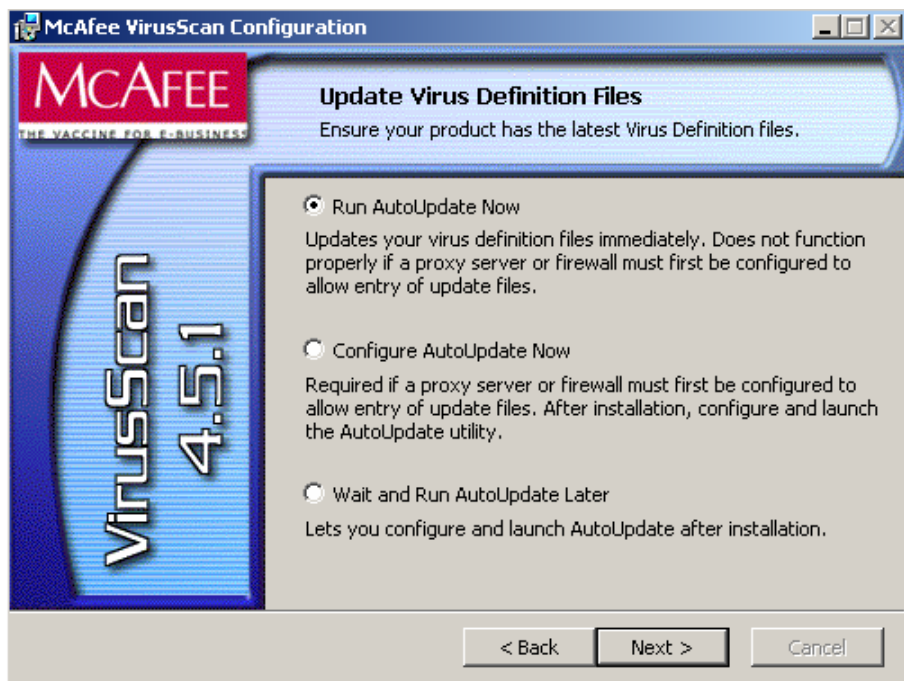


12. Click the Install button to begin the installation.

13. On the VirusScan Configuration screen, uncheck the Create Emergency Disk and Run Default Scan after Installation boxes, then click Next.



14. On the Update Virus Definition Files screen, leave Update Now checked, then click Next. VirusScan will attempt to update the Virus definitions to the current release. DO NOT WORRY if this fails. You will have the opportunity to update the files once the program is installed.



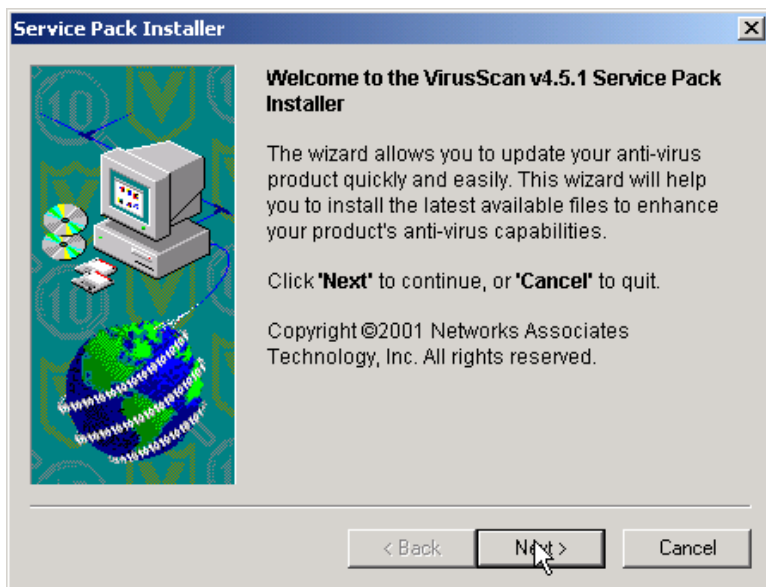
15. Once AutoUpdate has run, you will be prompted to finish the installation. Click Finish.

16. Restart your computer.

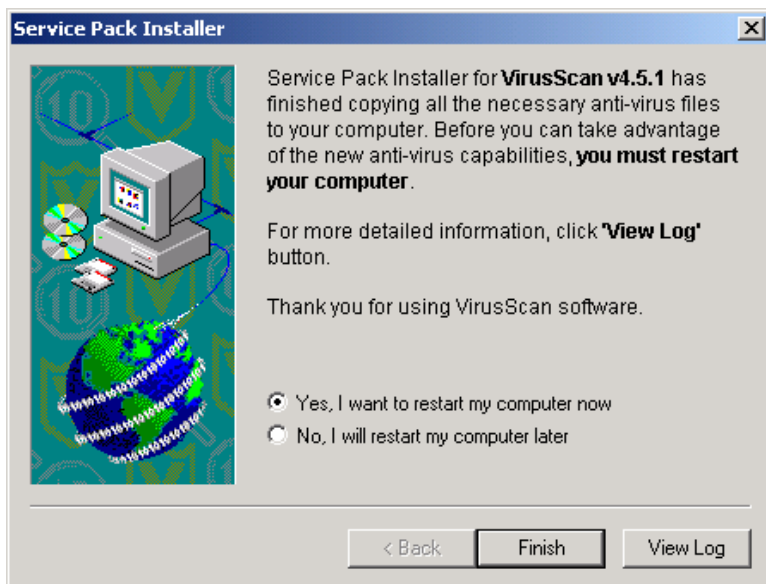
17. Once your computer has restarted, you will need to run the Service Pack to patch the install. Click Start-Run, and type:

\\storage\antivirus\win2000\vsc451\lens1\vsc451s1.exe

18. The Service Pack installer will begin. Click Next on the Welcome screen.



19. The Installer will complete the update of the Antivirus software, and you will be prompted to restart your computer.



Click Finish to finish the installation and restart your computer.

**[NOTE: You will now need to configure autoupdating and virus protection. See the document Updating your AntiVirus for more information.]**

If you have any questions regarding this procedure, or antivirus in general, please contact Carlie or Mark at x4901.